Reviewing the Role of International Experience to Firm Internationalization: A Comprehensive Analysis

Abstract

This article provides a thorough investigation into the role of international experience in driving firm internationalization. It examines the concept of international experience, explores its various forms, and outlines its significance for companies seeking to expand their global presence. The article draws upon existing literature, empirical studies, and case examples to present a comprehensive understanding of the topic.

In today's interconnected global marketplace, internationalization has become an essential strategy for businesses seeking growth and competitiveness. One crucial factor that influences a firm's ability to succeed in international markets is its international experience. This article aims to review the role of international experience in firm internationalization, highlighting its importance, forms, and effects.



Reviewing the Role of International Experience to Firm Internationalization. Traditional Assumptions and Selected Deviations

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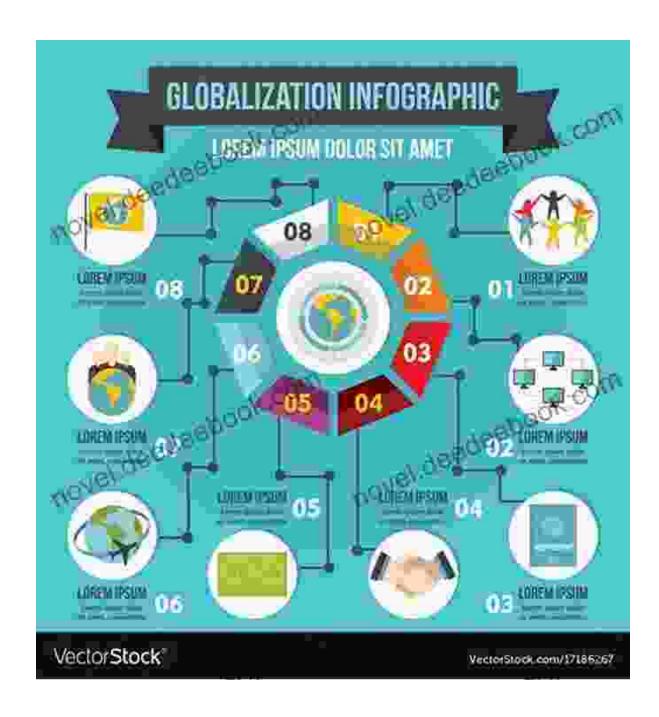
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Defining International Experience

International experience refers to the accumulated knowledge, skills, and capabilities developed by individuals or organizations through their involvement in international activities. It encompasses a wide range of experiences, from working or studying abroad to participating in international projects or collaborations.



Forms of International Experience

1. Direct International Experience

Direct international experience involves physical presence in foreign markets, such as:

Working as an expatriate

- Managing international subsidiaries
- Engaging in international business travel

2. Indirect International Experience

Indirect international experience can be gained without physically being in foreign markets, including:

- Working with international clients or suppliers
- Attending international conferences or trade shows
- Conducting research or analysis on international markets

Importance of International Experience

International experience is essential for firms seeking to internationalize for several reasons:

1. Enhanced Cultural Understanding

Direct international experience allows individuals to immerse themselves in different cultures, fostering a deeper understanding of local customs, values, and business practices.

2. Development of Global Mindset

International experience broadens perspectives and challenges assumptions, leading to the development of a global mindset that values diversity and inclusivity.

3. Improved Market Knowledge

Through interactions with foreign customers, suppliers, and partners, firms gain valuable insights into local market needs, preferences, and competitive dynamics.

4. Reduced Entry Barriers

International experience can help firms overcome entry barriers in foreign markets by providing access to local networks, resources, and expertise.

5. Competitive Advantage

Firms with international experience are often better equipped to compete in global markets due to their enhanced cultural understanding, market knowledge, and global mindset.

Empirical Evidence

Numerous empirical studies have demonstrated the positive impact of international experience on firm internationalization. For example:

- A study by Javalgi and Jordan (2017) found that firms with more international experience had higher levels of international sales and foreign direct investment.
- Another study by Cuervo-Cazurra and Genc (2019) showed that international experience improved firms' innovation capabilities and performance in international markets.

Case Examples

Several case examples illustrate the significant role of international experience in firm internationalization:

1. Netflix

Netflix's success in global markets is attributed in part to its early investment in international expansion and the acquisition of experienced international executives.

2. Huawei

Huawei's rapid international growth was facilitated by its extensive experience in emerging markets, where it gained insights into local customer needs and established strong partnerships.

Implications for Managers

Managers seeking to enhance their firms' internationalization efforts should consider the following implications:

1. Invest in International Experience

Firms should provide opportunities for employees to gain international experience through expatriate assignments, international business travel, or participation in international projects.

2. Foster a Global Mindset

Managers must promote a global mindset throughout the organization, valuing diversity and encouraging employees to seek experiences that broaden their perspectives.

3. Leverage International Networks

Firms should leverage their international networks and partnerships to gain insights into foreign markets and facilitate market entry.

International experience plays a crucial role in firm internationalization, driving cultural understanding, developing a global mindset, improving market knowledge, reducing entry barriers, and providing a competitive advantage. Empirical evidence and case examples demonstrate the positive impact of international experience on firm performance in global markets. By investing in international experience and fostering a global mindset, managers can enhance their firms' ability to succeed in the everevolving and interconnected global marketplace.



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